**Pallavi Katpalliwar**

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Professional Summary

* Around 6+ years of experience out of which 3+ years on Robotic Process Automation (RPA) Ui Path with proven skills in robotic process automation.
* Having significant experience with various technologies like HTML, CSS, C#, SQL Server and UI Path.
* Having good knowledge in web and windows applications in automation.
* Involved in problem solving, Time management & Process management.
* Having strong knowledge and experience on Excel, Pdf automation, Data scrapping, Recordings, Exception handling, Orchestrator
* UiPath Certified Professional.
* IT professional with almost 3 years of overall experience in the field of Robotic Process Automation working in Insurance, Finance, Oil and Gas domain, **Telecommunication**, HealthCare domain.
* Designed multiple workflows using **RE Framework** in **UiPath** and Worked on **UiPath Orchestrator** in the deployment of an Automation process.
* Created end to end solutions involve feasibility study, architecture design, development, testing and deployment.
* Worked with business teams to create PDD (Process Design Document) and high-level process flows.
* Developed and delivered end to end automation solution using UiPath.
* Check the RPA feasibility and calculate the FTE benefit upon implementing RPA Solutions
* Experience in UiPath Re Framework along Orchestrator configurations for controlling and monitoring robots and jobs, creating assets, tenant configurations, queues, transactions and scheduling of jobs.
* Experience in staging and deploying the automation solution into test and live environments.
* Experience in Agile Development Environment.
* Experience with version control tools like **GIT**.

**Experience Summary**

* Working as Software Engineer in XYZ , Hyderabad.

Academic Qualification

* Batchelor’s in computer science, Gondwana University.

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| Skills   * Languages Known : HTML,CSS, C#, Basic Knowledge of .Net * Operating Systems : Windows 2007/08/10 * Database : SQL Server 2012 * RPA Tools : UI Path. |

**Project 1:**

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| **Role** | : | Developer |
| **Technologies** : | | UI Path. |

**Project** : **Telecom data Automation**

**Project Description**

Fiber testing link process mainly having 5web applications Siebel,

Will enter S/R number it will fletch and retrieve all the details of customer in different applications, takes Screen shot of all details in all applications and attaches to that S/R and puts in Siebel application.

**Roll and Responsibilities:** Gathering detailed requirements from Client for business process understanding.

* Understanding the client business requirement clearly and design Automation process based on PDD given by BA.
* Participating daily scrum calls and getting my doubts clarified.
* Used Data base automation activities to connect SQL Server and extracted the required customer data and write into Excel sheets in efficient way.
* Used Data Scraping to get structured data from web pages and manipulated the selector attributes to further automate the related web pages thereby reducing the time to re scrape every page.
* Worked on Excel Automation using various excel activities in Ui path.
* Prepared SDD to give a clear and neat understanding of automated process and process flow mechanism.
* Fixing bugs raised by QA team.

**Project 2: :** Health First Billing Information Extraction

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| **Role** | : | Developer |
| **Technologies :** | | UI Path |

**Description:** Robotic Process Automation BOT automates the process of Billing System report extraction names and validation process.

Pre-Implementation of RPA BOT, Business Process team has to login to Billing System portal web based application and extracts the reports for all invoice name and Member ID requests by applying business logics and filters to get periodic data from the portal and paste into excel. Process Analyst assigns this task to Process Developer to extract and validate which involves long processing time to perform task acknowledge back to process analyst.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Understanding the client business requirement clearly and design Automation process based on PDD given by Business analyst.
* Worked on PDF automation using utilities like Read PDF text, Read PDF with OCR and Anchor base to accurately read and extract data from PDF.
* Design, build, and maintain efficient, reusable, and reliable Automation.
* Facilitating Integration and User Acceptance Testing.
* Involved in deployment of automation in users environment.

**Project #3**

**Project :** Fiber link down

**Role** **:** Developer

**Technologies** **:** UI path

In fibre link down after successfully login to the Integrity Aapplication have to data scrap after the data scrapping is successfully done, need to apply so many filter operations for catching the data which we required Like customer mobile number customer name customer email id, after applying some logics have to store into this in queue items in orchestrator.

After this the dispatcher part is done when did the performer here need to log in Celsi application and fill the blocks with the queue items which retrieved from the queues with the customer details and some customised message also have to send to the customer. whole part have to check in logs in orchestrator.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Understanding the client business requirement clearly and design Automation process based on PDD given by Business analyst.
* Worked on PDF automation using utilities like Read PDF text, Read PDF with OCR and Anchor base to accurately read and extract data from PDF.
* Design, build, and maintain efficient, reusable, and reliable Automation.

**Project 4 : Member Enrollment**

**Role** **:** Developer

**Technologies**  **:** UI Path

**Description:** Member Enrollment Automation is processing enrolling multiple members details into the application from the excel sheets. In this project within single click automation starts and it will fetch the excel sheet from the shared drive and pass the data to the window-based application and finally created a standard email with benefit summary as PDF file attachment readily available to send to the customer. The primary goal of the project is to identify existing huge time taking, repetitive, manual processes and provide innovative automated solutions. Improving customer satisfaction by enhancing quality through error reduction and provide cost savings. Robots are designed to ensure high quality products with error free to improve customer satisfaction and also provide cost savings.

**Responsibilities**

* Developed both web and window automations.
* Participated online meetings to demonstrate the capabilities of RPA for on-going projects.
* Extensively worked on debugging application for fixing bugs and Production support.
* Merging the different workflows.

**Project 5:**

**Project** : Emblem Health PCP Information Extraction

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| **Role** | : | Developer |
| **Technologies** : | | UI Path. |

**Description:**

Robotic Process Automation BOT automates the process of PCP report extraction and validation process. Pre-Implementation of RPA BOT, Business Process team has to login to PCP portal web based application and it will extracts the reports from given date to end date for all Claim No requests by applying business logics and filters to get periodic data from the portal and paste into excel. Process Analyst assigns this task to Process Developer to extract and validate which involves long processing time to perform task acknowledge back to process analyst.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Design, build, and maintain efficient, reusable, and reliable Automation.
* Facilitating Integration and User Acceptance Testing.
* Involved in deployment of automation in user’s environment.

**Project 6:**

**Title : HR Automation**

**Role : Developer.**

**Environment : Web Automation,Citrix environment,Window Automation, Email Automation, SQL Server Automation.**

**Description:**

HR Automation is an automation of hiring employees and Termination Employees. SAP will generate employee files, files will be automated. To achieve this we used AACR, AAEC and SQL Server.

**Roles and Responsibilities:**

* Involved in Requirement Gathering and Analysis.
* Worked in Citrix Environment.
* Involved in Design bots based on Business requirements.
* Developed bots using uipath Enterprise Client.
* Deployed the code in production, Support in Production run.
* Supported issues and tickets using Service now.

**Date:**

**Place:                                                                                             (P.K)**